

► **Certification:** *Ford Q1-2002*



Ford Motor Company

February 23, 2001

Mr. James Zaguroli
President
Knight Industries
1160 Centre Road
Auburn Hills, MI 48326

Subject: Q1 Award

Dear Mr. Zaguroli:

We are pleased to inform you that Knight Industries, location code (K745C) has earned the Ford Q1 Award.

To acknowledge your achievement, you will receive a Q1 plaque and flag for your facility which we hope you will proudly display as a symbol of your accomplishment and as a reminder to keep up the good work.

We commend Knight Industries on this achievement and look forward to seeing the results of your efforts in the quality of the vehicles we produce.

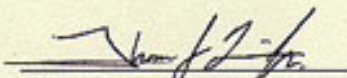
Please extend our congratulations and appreciation to your employees whose hard work was critical in enabling Knight Industries to achieve Q1. We ask that you reinforce to all employees that Q1 is not the end of the road, but a milestone demonstrating their efforts towards continuous quality improvement.

Congratulations!

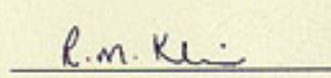
Sincerely,



J. C. Gambill
Purchasing Manager



T. J. Quinn
Buyer



R. M. Klein
Q1 Coordinator

